Future Directions Communicating the Message Business Case Monthly report Oct 2004

1. Where team needs assistance:

• We will likely want to solicit input from the other Action Teams for information and documents they may be aware of relating to GIS business cases and return on investment.

2. Meetings:

• Our Action Team held its first conference call on October 19th. We are scheduled for alternate Tuesdays through March of 2005. See Team Charter document for tentative schedule.

3. Accomplishments:

 We have developed a draft Team Charter and Action Plan. We have reviewed both documents with the Team and they are in process of providing final comment to the documents. Both documents are available for review. We are in process of collecting business case information/documents.

4. Next Steps:

- The Action Team is currently collecting reference material or url's on any ROI, cost/benefit, or business case/process related documents/articles that will support our overall Action Team objectives. We have also contacted GITA for the literature review they did for their ROI research project.
- Our next teleconference call is scheduled for November 2 from 3:00 4:30 pm Eastern Time.